WELCOME TO THE NEW CARDSPOT®

We've built a new CardSpot® to improve your overall experience. The web-based card activation and reporting system allows users to sell and activate prepaid cards through an internet connection. This program ensures fast activations with the additional feature of bulk activations for multiple card sales, a lock and unlock feature, transfer of funds to a new card, and the ability to manage and track all transactions.

Admin Rights/ System Settings

This document describes what rights you need to have on your computer to install CardSpot® as well as the system settings required.

DOWNLOAD

Swiper Install

This document gives directions on how to update your current swiper to work with the new CardSpot®.

Swiper Install (No Download)

This is the document to update your swiper if you have already downloaded the swiper driver to your computer and need to update an additional swiper.

Epson Printer Settings

If you have an Epson Receipt Printer this will describe how to configure that printer with the new CardSpot®.

FAQ for Epson Printer

This document covers frequently asked questions about using
CardSpot® with an Epson printer.

First Time Login

This document walks you through what is required the first time you log into the new CardSpot®.

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CardSpot Security

This describes security protocols with CardSpot®.

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CardSpot User Guide

This is the user manual for the new CardSpot®.

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Known Issues

If you are experiencing issues, refer to this document before calling customer support. If the issue you are experiencing is listed here, then know this is something Store Financial is actively working on

[DOWNLOAD](#)

CardSpot Webinar

This is a video walk-through of the new CardSpot®. You can reference this video at any time to train not only existing users, but any new users you may bring on.

WATCH

Make the switch to the new CardSpot® now.

Please follow these documents in order to successfully transition to the new CardSpot®.

FREQUENTLY ASKED QUESTIONS ABOUT CARDSPOT®

- **Why are you switching to a web-based platform?**

Our new version of CardSpot® is a web-based platform so it can be easier to use, more secure and compatible with the new PCI standards that are coming this fall. This version will have a smoother and more dynamic interface and allow you to sell your gift cards from any PC with internet and browser access. It will also update automatically – no longer will you need to download and install updates. The flexibility of a web-based platform opens the doors to future enhancements of CardSpot® that would not be possible with the current version.

- Why do I need to switch to the new CardSpot®?

- What happens if I don't switch to the new CardSpot®?

- Do I need new and/or more equipment?

- How long does it take to switch to the new platform?

- How will this affect my gift card sales?

- What computer permissions will be needed to convert the swiper(s)?

Ready to get started?

Click here to go to the new CardSpot

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